



Vintage Trains Disabled Peoples Protection Policy

Policy Statement

Vintage Trains (VT) acknowledges that it has both a statutory and a moral duty to seek to improve services for people with disabilities on its Charter Train Operations.

VT is committed to maintaining and where practicable, improving the accessibility for people with disabilities on any Charter Services we operate.

The company will actively liaise with Charter Tour Operators, Station Operators, other mainline Train Operating Companies, Network Rail and Ticket retailers/Booking Agents to ensure that the needs of passengers with disabilities are met and that appropriate access can be gained to our train services. We will actively support this with appropriately trained personnel and equipment such as wheelchair ramps.

When sourcing rolling stock for use in our charter services, wherever possible, we will use Rolling stock that is compliant with Disabled Persons needs and are committed to meeting full accessibility on all our services by 2020.

Where fully compliant stock is not available, we will source the most accessible vehicles available and we will ensure that information is clearly available at the point of ticket sales explaining clearly what the accessibility restrictions are and why we are unable to meet all needs.

Ben Mason
Business Manager

May 2016